

Privacy Policy X4fleet Backend and APP's, Xplanis AG

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1. Scope

This data protection declaration concerns the X4fleet transport management system and the associated APP's (Driver APP, Order APP). The companies using the system (the customers of Xplanis AG) are responsible for ensuring data protection. If the customer does not have a data protection declaration or if individual points are not included, this data protection declaration applies in a subsidiary manner.

2. Privacy policy

Xplanis AG attaches great importance to data protection. The use of the X4fleet website and the APP's of Xplanis AG is generally associated with the provision of personal data. As soon as a backend user or driver uses X4fleet services online, personal data must be processed.

Personal data, such as the name, address, e-mail address or telephone number of a data subject, is always processed in accordance with the DS-GVO and applicable laws. With this data protection declaration, our company would like to inform you about the type, scope and purpose of the personal data processed by us and to inform affected persons about the rights to which they are entitled.

As the data controller, Xplanis itself has implemented numerous technical and organisational measures to ensure that the personal data processed is protected as completely as possible. However, Internet-based data transmissions may have security gaps, so that absolute protection cannot be guaranteed.

3. Personal data that we process

- Name, e-mail, phone number, place of residence.
- Geolocation of drivers and routes.
- Information on vehicles (including vehicle registration number).
- Driver efficiency and ratings.
- Driving licence, photo, professional and identification documents.

Financial data relating to the provision of transport services are not considered personal data, as drivers provide services as part of their economic and professional activities.

4. Registration on the X4fleet website

The data subject has the possibility to register on the X4fleet website of the data controller by providing personal data. The personal data transmitted to the data controller will be determined by the input mask used for registration. The personal data entered by the data subject is collected and stored solely for internal use by the data controller and for the data subject's own purposes. The controller may arrange for the personal data to be transferred to one or more processors, such as an external service provider, who will also use the personal data exclusively for internal use attributable to the controller.

Furthermore, by registering on the website of the data controller, the IP address assigned to the data subject by the Internet Service Provider (ISP), the date and time of registration are stored. This data is stored with the aim of preventing the misuse of our services and, if necessary, to enable the investigation of criminal offences. To this extent, the storage of this data is necessary to protect the person responsible for processing. As a matter of principle, this data will not be passed on to third

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parties, unless there is a legal obligation to do so or the passing on of the data serves criminal prosecution.

The registration of the data subject, with the voluntary provision of personal data, enables the controller to offer the data subject content or services which, by their very nature, can only be provided to registered users. Registered persons are free to modify the personal data provided during registration at any time or to have them completely deleted from the data stock of the data controller.

The controller shall provide any data subject with information on what personal data relating to the data subject are stored at any time on request. Furthermore, the data controller shall correct or delete personal data at the request or notification of the data subject, unless otherwise required by law.

5. Use of cookies

So-called "session cookies" are set when certain pages are called up. These files are used exclusively to be able to use certain applications. If, as is possible with most web browsers, you change the settings so that your browser does not accept new cookies, certain functions in X4fleet cannot be used. However, the cookies received can be deleted after the session. You can usually find out how this works for your browser via its help function.

6. Server log files

As with any connection to a web server, the server of our web hosting provider Microsoft Azure logs and stores certain technical data. These data include the IP address and the operating system of your device, the data, the access time, the type of browser and the browser request including the origin of the request (referrer). This is necessary for technical reasons in order to provide you with our website. Microsoft Azure uses technical and organisational measures to protect this data from unauthorised access and does not pass it on to third parties. If we process personal data in this process, we do so because we are interested in offering you the best possible use and in ensuring the security and stability of our systems.

7. Use of location services such as Google Maps and PTV xMap.

X4fleet uses the Google Maps map service via an API. (Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA), as well as maps from PTV (PTV AG, Haid- und Neu-Strasse 15, 76131 Karlsruhe D). Further data works may be added.

To use the functions of Google Maps and PTV xMap, it is necessary to store your IP address. This information is usually transferred to a Google server in the USA or a PTV server in Germany and stored there. The providers of these sites have no influence on this data transmission. The use of Google Maps and PTVxMap is in the interest of an attractive presentation of our online offers and to make it easy to find the places we have indicated on the website.

The driver acknowledges that his location can be located at any time via the tablet - provided he is logged in. This location data is used exclusively for operational purposes and will not be made available to third parties at any time. We reserve the right to release the data on the basis of a court order.

8. Online help

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The use of the online help can be statistically evaluated. This is mainly done with cookies and with so-called analysis programs. The analysis of your use is usually anonymous and cannot be traced back to you.

9. Storage duration

The data will be deleted as soon as they are no longer required for the purpose of collection. This is generally the case for the data used to provide the website or the APP, when the respective session has ended. For data in connection with the provision of a service by the customer, such as the naming of a driver in a tour or order data, the ordinary retention requirements resulting from the respective laws apply, which can be up to 10 years.

10. your rights

You are basically entitled to the rights of information, correction, deletion, restriction, data transferability, revocation and objection. If you believe that the processing of your data violates data protection law or your data protection rights have otherwise been violated in any way, you can complain to the supervisory authority.

You can reach us at the following contact details:

Xplanis AG
Zentweg 7
CH-3006 Bern

Tel: 031 359 24 54 or office@xplanis.com